

TENNIS LESSONS TERMS AND CONDITIONS

- 1. Only those registration forms that are completed in full and signed will be processed.
- 2. Entitlement to participate in an Amstelpark course will only apply following receipt of the course fees or a final direct debit authorisation of the course fees.
- 3. By signing the registration form or sending the online form, individuals enter into a payment obligation, regardless of whether they utilise their right to participate in the course.
- 4. In the event that following an authorisation, payment cannot be taken, a charge of € 5 for each payment reversal will be levied. For debits provided by other means, all costs for the purposes of debit will be charged to the applicant with a minimum value of €35.
- 5. In the event that payment has been made and no course has been organised for the time period requested, immediate reimbursement may take place.
- 6. In the event that payment, whether or not part-payment, has taken place and the lesson time and date have been specified according to the availability times and dates or have been mutually agreed at a later date, there can be no claim for reimbursement of any kind or in any form if the course has not been taken.
- 7. In the event that payment has been made and no course has been organised for the time period requested, immediate reimbursement may take place. This must be specified prior to commencement of the course; once the course has commenced, reimbursement will no longer be possible.
- 8. Amstelpark reserves the right to refuse registrations.
- 9. Participation in any course is linked to an individual and cannot be transferred.
- 10. The cost and risk of any course dates or times that are not attended for any reason shall be borne by the participant.
- 11. The dates of private courses only may be changed on a one-time basis and only to another date within the course period, provided notice of 48 hours is issued. This will not cause the payment obligation to lapse.
- 12. Each lesson has a duration of 50 minutes.
- 13. In the event that the organisation deems it necessary, amendments can be made to the times and dates on which the lessons take place.



- 14. Juniors are those who have not yet reached the age of 18 as of 1 January on the year in which they are taking lessons.
- 15. Courses will be run regardless and in principle, the location will be the covered tennis courts.
- 16. Classification based on level and assignment or coach allocation is the responsibility of the organisation.

PAYMENT OF COURSE FEES

- 17. By signing the form or sending the online form, you give Amstelpark (Spa Sport Hotel Zuiver B.V.) permission to send direct debit requests to your bank in order to withdraw sums from your account and to contact your bank to debit sums from your account in accordance with the order by Amstelpark (Spa Sport Hotel Zuiver B.V.) using this SEPA authorisation, for the duration of this contract/subscription and on a continuous basis. If you have chosen to make a single payment, this authorisation will be valid as a one-off.
- 18. If you do not agree with this debit, you may request a refund. To do so, please contact your bank within eight weeks of the debit. Please ask your bank for the terms and conditions.
- 19. Amstelpark Tennis (Spa Sport Hotel Zuiver BV) reserves the right to recharge legal price increases. Furthermore, the membership fee will be increased by at least 3% on an annual basis, based on the annual inflation.